

2 July 2018.

Dear Councillor,

A meeting of the **SCRUTINY COMMITTEE FOR CUSTOMER SERVICES AND SERVICE DELIVERY** will be held in the **Council Chamber** at these offices on **WEDNESDAY, 11 JULY 2018 at 7.00 p.m.**, when your attendance is requested.

Yours sincerely,

KATHRYN HALL

Chief Executive.

## A G E N D A

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|----|--|---------|
| 1. | To note Substitutes in Accordance with Council Procedure Rule 4 - Substitutes at Meetings of Committees etc. |         |
| 2. | To receive apologies for absence.  |         |
| 3. | To receive Declaration of Interests from Members in respect of any matter on the Agenda.                     |         |
| 4. | To confirm the Minutes of the meeting of the Committee held on 13 March 2018 and 9 May 2018.                 | 3 - 8   |
| 5. | To consider any items that the Chairman agrees to take as urgent business.                                   |         |
| 6. | Leisure Management Contract Annual Report 2017/18  | 9 - 24  |
| 7. | Parking Services Annual Review 2017/18   | 25 - 31 |
| 8. | Scrutiny Committee for Customer Services and Service Delivery Work Programme 2018/19.                        | 32      |
| 9. | Questions pursuant to Council Procedure Rule 10 due notice of which has been given.                          |         |

To: **Members of the Scrutiny Committee for Customer Services and Service Delivery** - Councillors M. Belsey, J Belsey, Bennett, Binks, Boutrup, Bradbury, Catharine, Heard, Ellis, Fussell, Forbes, Anthea Lea, Mundin, Page, Sweatman.